

Polymer Systems Technology Ltd. Quality Policy.

Since its establishment in 1994, Polymer Systems Technology Ltd. has been the leading company in the supply of high-quality, high-purity silicones; polymers, silicone adhesives and primers, silicone tubing and regulatory, quality and technical support in the United Kingdom and Eire. Originally starting out as a channel partner to NuSil Technology LLC. (Now part of the Avantor Science Group), Polymer Systems Technology Ltd. has steadily expanded in size and created key technical partnerships with the leading suppliers in silicone tubing, mixing, packaging and dispensing equipment to provide a one stop shop for all its customers silicone needs.

The Senior Management Team at Polymer Systems Technology Ltd. prides itself on its commitment to providing the highest quality standards for its products and services and is dedicated to maintaining a Quality Management System (BMS) in line with the latest requirements set out in the ISO 9001 standard. This ensures that we meet our customer's requirements within the agreed parameters of cost, quality, and delivery.

The Senior Management Team will ensure quality objectives are established and in line with the context and strategic direction of the Company. The quality objectives are maintained as part of the monitoring and management review processes to ensure customer satisfaction.

The main ethos of the Polymer Systems Technology Ltd. QMS is to identify opportunities for errors and develop robust preventative actions before they happen. This is achieved by auditing processes and implementing corrective and preventative actions to avoid such occurrences.

Polymer Systems Technology Ltd. are proud of the quality of the product and services it provides and as such it promises to maintain its ISO 9001 Certification with an Internationally recognised accredited notified body and comply with all relevant legislation in the industries and countries in which it works.

Our commitment to Quality does not stop at our doors and we carefully choose our business partners to ensure they have the same commitment to the quality and continued improvement to quality and reliability of their products and services.

Polymer Systems Technology Ltd. ensures the continuation of the following:

- Identifying the necessary resources required to meet customer and product specifications.
- Monitoring of product and systems compliance and performance.
- Evaluating the efficiency of the QMS and processes by prioritised quality and system related internal audits.
- Maximum communication with customers and monitoring supplier performance in support of product compliance.
- Encouraging inclusion of employees at all levels in support of the Quality Policy and core measurable objectives.
- Monitoring of customer satisfaction and other performance improvement initiatives.